

How do I purchase a Season Pass?

2014 Season Passes are on sale now. Purchase now through March 1 and save 20%. Purchase on payment plan for six payments of \$14. Purchase online:

http://sesameplace.com/en/langhorne/Season-Passes?from=Top_Nav

What does my Season Pass admission include?

- 2014 Season Passes are valid for admission and 30% off in-park food and merchandise any operating day from date of purchase through 12/31/14.

Do I receive any in-park discounts with my Pass?

- 2014 Season Pass Members receive a 30% discount on food and merchandise at Sesame Place during the 2014 season. (Not valid on games, rentals, cash vending, refill bottles or Magic Queue).
- 2014 Big Bird and Super Grover Season Pass Members receive a 30% discount on character dining experiences during the 2014 season. Purchase online: <https://commerce.4adventure.com/EStore/Scripts/Skins/SPL/PassmemberLogin.aspx>
- 2014 Big Bird and Super Grover Season Pass Members save up to 50% on single-day admission tickets for friends and family at Sesame Place during the regular 2014 season. Purchase at any ticket window with a valid Season Pass or purchase online: <https://commerce.4adventure.com/EStore/Scripts/Skins/SPL/PassmemberLogin.aspx>

Pricing and discounts subject to change.

I just bought a 2014 Season Pass and now I see they are on sale – can I get the sale price or a refund on what I paid? The Season Pass promotion is not valid on past purchases or upgrades and cannot be combined with any other offer.

How do I upgrade my Pass?

To upgrade your Pass to a higher tier, stop by Guest Relations at the park during regular operating hours. 2013 Season Passes may not be upgraded or applied towards the purchase of a 2014 Season Pass. Upgrades are not available online. Upgrades will be calculated at full price rates.

How do I renew my Season Pass?

To renew your Season Pass, visit Guest Relations at the park during regular operating hours or call 1-866-GO-4-ELMO.

When will Sesame Place be open to purchase or upgrade Season Passes?

Visit Sesame Place Guest Relations windows to upgrade or renew your pass during our winter office hours:

- February 1 and February 2; 11:00am – 4:00pm

What happens if I lose my Season Pass?

If you lose your Season Pass, you must go to Guest Relations to pick up a new one. A driver's license or another form of identification must be provided for adults.

I lost my passes can you mail me replacements?

Please visit any ticket window on your next visit with a valid form of identification and have your replacement Season Passes printed on site free of charge.

I bought my Season Pass online; how do I redeem my eticket for my actual Season Pass?

To redeem your eticket for your actual Season Pass visit any ticket window or kiosk at Sesame Place during regular operating hours. Etickets must be redeemed prior to park entry at any ticket window or kiosk.

I am a Super Grover Season Pass Member visiting a SeaWorld or Busch Gardens park prior to my first visit to Sesame Place. How can I redeem my pass before traveling?

Super Grover Season Passes can be redeemed by visiting any ticket window or kiosk at any SeaWorld or Busch Gardens Park.

If am a Big Bird or Super Grover Season Pass Member, will I receive free parking on my first visit if I only have my eticket voucher?

Yes, your eticket voucher is your Season Pass for your first visit. As long as you have this voucher with you and you are a current Big Bird or Super Grover Season Pass Member, you will receive the appropriate parking benefit. Prior to park entry all etickets must be redeemed at any ticket window or kiosk prior to park entry.

If I purchase a Season Pass once I get to the park or at the end of my visit, will I be reimbursed for parking or for other discounts available to Season Pass Members?

Benefits apply after the purchase of a Season Pass and are not retroactive.

Can someone else use my Pass for a visit?

No. Season Passes are non-transferable.

How do I schedule my Meet & Greet with the characters?

The Character Meet & Greets begin 20 minutes prior to *The Neighborhood Street Party Parade* daily during regular operating season (May-Oct) only. These are available on a first-come, first-serve basis. **Each Season Pass Member must show their Big Bird or Super Grover Pass to enter.**

- Available during the regular 2014 operating season only (May-Oct).
- Not valid during *A Very Furry Christmas*.
- This benefit is available to Big Bird and Super Grover members only.
- Not valid for special talent or concert Meet and Greets
- Based on availability and theater host discretion. Subject to change or cancellation at any time. Characters may vary.

Where do I go for the advance seating at Monster Rock Theater and Abby's Paradise Theater?

Big Bird and Super Grover Members should report to the exit of Monster Rock Theater or to the left entrance of Abby's Paradise Theater 15 minutes prior to the start of the scheduled show. This benefit is available to Big Bird and Super Grover members only.

- Available during the regular 2014 operating season only (May-Oct).
- VIP seating is not valid during *A Very Furry Christmas*.
- This benefit is available to Big Bird and Super Grover members only.
- Advance seating for Big Bird and Super Grover Season Pass Members with concert reservations will be available at the theater during concert and event weekends.
- Based on availability and theater host discretion. Subject to change or cancellation at any time.

How do I make reservations for Character Dining experiences?

Big Bird and Super Grover Season Pass Members receive 30% off character dining experiences through 12/31/14. Dining experiences are by reservation only. Log into your Season Pass Account to save.

<https://commerce.4adventure.com/ESTore/Scripts/Skins/SPL/PassmemberLogin.aspx>

I am a Super Grover Season Pass Member - which rides are included with the Ride Again Privilege?

Flyin' Fish, Peek-a-Bug, Blast Off!, Grover's World Twirl, Sunny Day Carousel, Cloud Chaser and Vapor Trail. One ride again per Super Grover Season Pass per attraction per day.

How do I receive discounted tickets for other SeaWorld Parks & Entertainment parks?

Big Bird Pass Members receive 50% SAVINGS on admission to participating SeaWorld Parks & Entertainment properties including SeaWorld (FL, TX, CA), Busch Gardens (FL, VA), Aquatica, SeaWorld's Waterpark (FL, TX, CA), Water Country USA (VA), and Adventure Island (FL) parks through their regular 2014 operating seasons. Does not include admission to separate ticketed events.

- Discounted admission for members only. Guest discounts vary seasonally and are based on availability.
- To save, just show your valid pass at any ticket window when purchasing.

Super Grover Season Pass Members are considered Platinum Members and receive free admission through the regular 2014 operating seasons. You may also purchase discounted tickets for guests at participating SeaWorld Parks & Entertainment properties including SeaWorld Orlando (FL), San Diego (CA), and San Antonio (TX); Busch Gardens Tampa Bay (FL) and Williamsburg (VA); Aquatica, SeaWorld's Waterpark (FL, TX, CA) and San Antonio (TX); Adventure Island (FL), and Water Country U.S.A. (VA) through their regular 2013 & 2014 operating season.

- Free admission is for Super Grover Pass Members only; for admission simply scan your Pass at the parks turnstile.
- Guest discounts vary seasonally and are based on availability. To save just show your valid pass at any ticket window when purchasing. Not valid for admission during separate ticketed events.

Parking Facts

- Super Grover Season Pass Members receive free preferred parking at Sesame Place and free general parking when available at all other SeaWorld and Busch Gardens parks.
- Big Bird Season Pass Members receive free general parking at Sesame Place only. Big Bird Members may upgrade to preferred parking at Sesame Place if available.
- Sesame Season Pass Members do not receive free parking with their Season Pass.
- If you are a Super Grover or Big Bird Season Pass Member and have a handicap placard then you will receive free Handicap parking in the VIP lot when visiting Sesame Place. If you are a Sesame Pass Member you will pay general parking fee of \$15 to park in Handicap/VIP lot.